

Aged Care Providers' Pressure Points

With new Standards, a Royal Commission and new regulator, Aged Care is currently the most scrutinised industry in Australia.



8 Standards



"I am treated with dignity and respect, and can maintain my identity. I can make informed choices about my care and services, and live the life I choose."

- Standard 1 Consumer Outcome

Each Standard includes a series of requirements that are in themselves compliance essentials. There are over 40 of these requirements.



40+ Requirements



Each Standard Includes

Reflective Questions for providers to consider to ensure they are meeting the requirements of the Standard through everyday practices.

Consumer Outcomes for providers to ensure that they are meeting the expected outcome for consumers.

Workforce Outcomes that outline the expectations for the organisation's workforce in relation to the Standard.

Organisational Expectations for providers to meet to demonstrate that the Standard has been met.

214 Reflective Questions | 204 Workforce Questions | 150 Consumer Outcomes | 217 Organisational Outcomes

Other Compliance Requirements & Resources

- Commonwealth Aged Care Act 1997 - Aged Care Act 1997 (Cth), User Rights Amendment (Charter of Aged Care Rights) Principles 2019
- Privacy Act - Privacy Act 1988 (Cth), Schedule 1, Australian Privacy Principles
- State and Territory Mental Health Legislation
- State and Territory Guardianship and Administration Legislation
- State and Territory Enduring Power of Attorney and Medical Directive Legislation
- State and Territory Work Health and Safety Legislation
- Commonwealth Anti-discrimination Legislation
- Fair Work Act 2009 (Cth)
- Racial Discrimination Act 1975 (Cth)
- Sex Discrimination Act 1984 (Cth)

How Can Providers Stay Informed?

AgedCareEssentials
www.agedcareessentials.com.au

Other Helpful Resources:
www.agedcarequality.gov.au
www.nhmrc.gov.au
www.agedcare.royalcommission.gov.au
www.nps.org.au

How Can Providers Comply?



CompliCare

The complete online solution for policy, training and reporting requirements to support the Aged Care Quality Standards.

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